

SPEAKING AND LISTENING

- 1 In pairs, describe the photo and answer the questions.
- 1 What is the man doing? How is he feeling? Why?
 - 2 Do you enjoy shops like this? Which products interest you most?
 - 3 Have you been in a shop like this recently? What did you buy?

- 2 **CD1.11** Read the statements and listen to the recording. Are the statements true (T) or false (F)?

- 1 Darren has been working in the shop for a week.
- 2 The second customer asks a question Darren can't answer.
- 3 Darren calls his mum to ask her for help.
- 4 Mr Harrison is Darren's boss.
- 5 The last customer is a friend of Darren's.

- 3 **CD1.11** Listen again and complete requests 1–8 with the phrases in bold from **Speak Out**.

- 1 _____ where the toilets are?
- 2 _____ if you could recommend one of these TVs?
- 3 _____ you could help this gentleman, please?
- 4 _____ why you are talking on your telephone?
- 5 _____ if you can help me?
- 6 _____ which of these phones is the best buy?
- 7 _____ how much it costs?
- 8 _____ what it can do.

SPEAK OUT | Being polite

Direct questions can sound rude in English. So we often use indirect questions to make polite requests or to ask for opinions and information. Use these phrases + affirmative word order.

Direct	Indirect
How much is it?	Could you (possibly) tell me how much it is?
Will it rain?	Do you think it will rain?
Could you lend me £20?	I wonder if you could lend me £20?

Other phrases

I was wondering ...
I'd like to know ...
Have you any idea ... ?
Do you (happen to) know ... ?
Would you mind telling me ... ?

- 4 **CD1.12** Listen and repeat the phrases from **Speak Out**.



- 5 Rewrite questions 1–6 so that they mean the same as the original sentences.

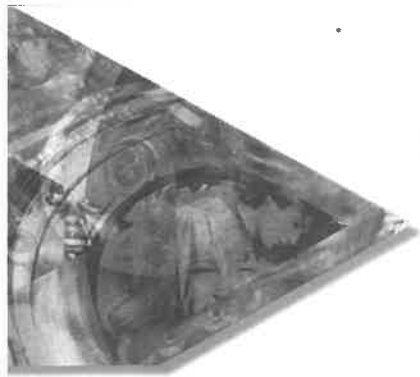
- 1 How does this work?
Do you know _____ ?
- 2 Could you let me see a cheaper model?
I wonder _____ ?
- 3 How many gigabytes has it got?
Could you tell me _____ ?
- 4 Will the price go down?
Do you think _____ ?
- 5 How long have you been working here?
Would you mind telling me _____ ?
- 6 When did the first iPhone™ come out?
Have you any idea _____ ?

- 6 In groups, take turns to ask your teacher questions about his/her mobile/watch/bag/other object. Use the phrases from **Speak Out** and the ideas below.

- What make is your ... ?
- How long have you had it?
- Where did you get it?
- Have you had any problems with it?
- Are you thinking of getting a new one?
- What model would you like to get?

Would you mind telling me what make your phone is?

- 7 In pairs, look at page 120 and roleplay a conversation in a shop selling electrical goods.



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Indirect questions • Question tags
Idioms • Phrasal verbs – common phrasal verbs

Tell me about it!

Indirect questions

1 Yes/No questions

1 Complete the questions with the correct form of *do*, *be*, and *have*.

Quiz 1

- 1 Is the Gobi desert in Asia?
- 2 all fish lay eggs?
- 3 dinosaurs lay eggs?
- 4 John F. Kennedy the youngest American president?
- 5 there ever been a female president of the USA?
- 6 the Olympic Games ever been held in the same city more than once?
- 7 Japan have a president?
- 8 John Lennon ever live in New York?

2 Now answer the questions. If you aren't sure, use these phrases.

I don't know if ...	I've no idea if ...
I'm not sure if ...	I can't remember if ...

- 1 I've no idea if the Gobi desert is in Asia.
- 2 _____
- 3 _____
- 4 _____
- 5 _____
- 6 _____
- 7 _____
- 8 _____

2 Wh- questions

1 Complete the questions with *what*, *when*, *where*, *who*, or *which*.

Quiz 2

- 1 Which countries have a coastline on the Mediterranean Sea?
- 2 is measured by the Richter Scale?
- 3 does the word 'alphabet' come from?
- 4 was the first man in space?
- 5 does NASA stand for?
- 6 did Prince Rainier of Monaco marry?
- 7 did Nelson Mandela become President of South Africa?
- 8 Caribbean island did Bob Marley come from?

2 Now answer the questions. If you aren't sure, use these phrases.

I don't know ...	I've no idea ...
I'm not sure ...	I can't remember ...

- 1 I'm not sure which countries have a coastline on the Mediterranean Sea.
- 2 _____
- 3 _____
- 4 _____
- 5 _____
- 6 _____
- 7 _____
- 8 _____